

Experience Convene

The Board Management Software that's Smart, Simple, and Secure





Better meetings, smarter decisions.



Convene is a multi-awarded board management software that streamlines your meeting process from start to finish. Designed to be a powerful collaboration tool, Convene was built with ease-of-use, flexibility, and end-to-end security in mind for corporate secretaries and directors to access papers across all platforms.

Guided by a strong insight into the leadership and governance needs of organisations, and with the backing of its innovative and highly trained development team, Convene promotes active collaboration, accountability, and transparency through its powerful features and functions.

Convene is trusted by clients from listed companies, governments, financial institutions, and nonprofits in Australia and in over 100 countries. Convene has helped thousands of executives perform their duties more efficiently and effectively—resulting in better meetings and smarter decisions.

Benefits

Boost Collaboration and **Productivity**

Reduce time and effort spent in preparing for meetings and free up resources, allocating them to more value-adding projects instead.

Increase Workplace Efficiency

As a paperless solution, Convene can simplify your meeting processes while helping you achieve sustainability targets.

Streamline Decision Making

Using Convene's comprehensive meeting management tool, executives can easily collaborate in real-time and make informed decisions anytime, anywhere.

Build Trust and Confidence

Promote transparency and accountability through monitoring & tracking of actions and secure storage of pertinent documents.

Make all your meetings smart, simple, and secure



Product Features

Full-System Ownership

Convene gives its clients full ownership of their system, granting administrators total control in managing users & groups and accesses & permissions without the need to undergo any change request process. With Convene's permissions-based settings, confidential board materials and documents are safeguarded at all times.

Powerful Meeting and Presentation Tools

Enhance boardroom performance, collaboration, and productivity with live meeting tools such as Shared Annotations, Laser Pointer Tool, and Page Synchronisation.

Voting and Resolutions

Review, annotate, and make decisions anywhere, anytime, and on your platform of choice – may it be iOS, Android, Mac or Windows.

Action Items and Audit Trail

Monitor deliverables and activities at any level within the application and admin portal, promoting a culture of transparency and accountability.

User-Friendly and Intuitive Interface

Engineered to be extremely easy and intuitive to use for both directors and secretaries, users can learn how to use the tools and functions of Convene in as fast as 30 minutes. When needed, unlimited training and 24/7/365 global support are available.

Global Support

Convene's team of highly trained Product Support Specialists is passionate about and dedicated to providing enterprise-level service and support to clients wherever they are and whenever they need it. Convene's global support centre operates 24x7, 365 days a year to serve clients in over 100 countries worldwide.

- Live Product Support Specialists to respond via phone call, email, or chat within seconds
- Zero queue rates for calls and chats
- Timely and accurate responses within a single call
- 98% first call resolution rate
- ▼ Tailor-fit responses and resolutions
- Ticket monitoring system to manage support queries.

Top-Notch Security

With the highest security standards recognised by the industry, Convene supports board confidentiality and regulatory compliance policies to help organisations build trust and confidence. Convene also leverages the latest technology to help customers face threats at all attack surfaces, ensuring the security, availability and integrity of the system.

Full-System Ownership

- Account Management and Role-based Access Control
- User Logs and Activities
- Password Policies
- Session Timeout and Sign-in Retries
- Secure User Authentication
- User ID and Password
- ✓ Touch ID
- Active Directory Integration*
- ✓ Multi-Factor Authentication**

Document Security

- Password Protection, Copy Restrictions, and Watermarks
- Scheduled Document Archival and Disposal
- Multi-Level Encryption

Data at Rest	Data in Transit
AES 256-bit encryption Three-tier key management	2048-bit Transport Layer Security (TLS) RSA 2048-bit encryption

Device Security

- On-the-fly Decryption Model
- Remote Data Wipe and Automatic Purge





Convene has partnered up with the leading provider of cloud services in the industry, Amazon Web Services (AWS), to guarantee that client data is protected on all levels. AWS has a "Protected Level" status under ASD IRAP Certification.

- AICPA (SOC 1/2/3) compliant and ISO 9001, 27001, 27017, and 27018-certified hosting facilities
- ✓ Exclusive, single-tenanted environment
- 24/7 Intrusion Detection and Prevention Systems
- Firewalls, AWS Guard Duty
- Daily automated backups
- Multiple availability zones
- Internal security testing and external penetration testing
- ✓ AWS vulnerability scans

^{*}Lightweight Access Directory Protocol (LDAP) or Active Directory Federation Services (ADFS)

^{**}One-time Pin (OTP), Device Registration

Features

Meeting Management and Collaboration

Pre-Meeting Management

- Schedule and publish one- or multi-day meetings
- Build the agenda via drag and drop
- Circulate meeting packs and last minute amendments in one click
- Monitor agenda delivery status
- Send and receive meeting notifications
- Create Private or Shared Annotations online or offline

Meeting Presentation

- Conduct remote meetings
- Present, vote, and collaborate in realtime and on any device
- Use live meeting tools such as Shared Annotations, Laser Pointer Tool, and Page Synchronisation
- Navigate through the board pack by agenda item or page thumbnail
- Take meeting minutes and notes easily

Post-Meeting Management

- Send Meeting Summary instantly via email
- Export meeting pack as PDF for distribution and record keeping
- Generate minutes instantly using a custom template
- Review meeting packs and minutes
- Track and monitor action points

Powerful Collaboration Tools

- Document Library
- Voting
- Resolutions
- Review Room
- Announcements
- E-Signature

Government-Approved Security Features

User Accounts, Document, and System Security Preferences

- Role Based Access Control
- User Logs and Activities
- Account and Password Policies
- Session Timeout and Sign-in Retry Limits
- Multi-Level User and Document Encryption*
- Document Watermark

Device Security

- On-the-fly Decryption Model
- Remote Data Wipe and Automatic Purge

Secure User Authentication

- Touch ID
- Active Directory Integration**
- Multi-Factor Authentication***

Hosting Options

Cloud (Hosted)

Amazon Web Services

- ✓ IRAP Certified (Protected Level)
- AICPA (SOC 1/2/3) compliant and ISO 9001, 27001, 27017, and 27018-certified hosting facilities
- Data Segregation
- Multiple Availability Zones
- 24/7 Intrusion Detection System (IDS) and Intrusion Prevention System (IPS)
- Back-up and recovery

On-Premise (Self-Hosted)

- * Data at rest is protected with AES 256-bit encryption while data in transit is protected with 2048-bit Transport Layer Security and RSA 2048-bit encryption
- ** Access Directory Protocol (LDAP) or Active Directory Federation Services (ADFS)
- *** One-time Pin (OTP), Device Registration



How have our clients' meetings improved with Convene?

"Certainly, from the end-user perspective it's been extremely easy. I do not want to understate how successful it has been."

Beyond Blue

"All in all, Convene is a good investment to make, and I encourage everyone who wants to be smart about meeting costs to try out Convene."

Financial Services Institute of Australasia

"Governance and compliance are huge issues within all organizations and Convene allowed us to balance this objective. The board meetings are now more efficient and have enabled us to hold more teleconferences, run the guick meeting, and get decisions from the directors in between the regular meetings."

ChemCERT Australia

Top organizations have convened and experienced the difference.

















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Accolades, Accreditations, Affiliates, Partners and Integration





















