



Convene client case study: The Construction Industry Training Board

Alison Walker-Fraser, Corporate Governance Manager at the Construction Industry Training Board, talks about her experience of switching to Convene.

Before choosing Convene, we assessed several software packages against a series of detailed criteria. We had been using a different board meeting software for two years already, but when the time came to go out to tender Convene was the one that met our criteria the best.

We judged the different systems on their ease-of-use, the support they offered, the accounts they held, options within the system and, of course, cost.

As a public body, we're required to have a high level of security so that was important to us too, and Convene ticked all the boxes.

“Excellent support”

We've been using Convene since February 2015 and are very happy. We have about 150 users across the organisation, with the biggest users being the eight board member and five members of the executive.

The system is intuitive to use and the support that we've received from the account manager, Gemma, has been excellent. She provided initial training and also additional training when two new administrators joined.

“Good feedback”

The feedback from the board members has been good too. They like the overall visual presentation, how easy it is to use, and the tools within the system which allow them to, for example, annotate documents and share their annotations.

The Construction Industry Training Board works with the industry to encourage training and help build a safe, professional and fully qualified workforce.

They have been using Convene for their board, executive and sub-committee meetings since February 2015.



The Construction Industry
Training Board

“The system is intuitive to use and administer, and the support that we've received has been excellent.”

Dr. Alison Walker-Fraser
Corporate Governance Manager

azeusconvene.com



Features

Security

User authentication	✓
Document encryption (server-side)	✓**
Document encryption (mobile device)	✓**
Network encryption	✓**
Disable account after <i>n</i> login attempts	✓
Wipe data after <i>n</i> login attempts	✓

Pre Meeting Management

Attach documents to an agenda	✓
Drag and drop documents to an agenda	✓
Support agenda items with no attachments	✓
Distribute meetings and docs to participants	✓

Meeting Presentation

Start remote meeting	✓
Real-time interactive presentation	✓*
Force participants to follow presenter	✓
Navigate via page thumbnails	✓
Laser pointer tool	✓
Voting	✓

Post Meeting Management

Send meeting summary email	✓
Review past meetings	✓

- ✓* Synchronised page navigation, shared annotations
- ✓** Wireless network transmissions between Convene and its web portal are encrypted via 2048-bit Secure Sockets Layer (SSL)

“Technical backup”

The technical backup is very helpful. Our technical questions are quite simple, generally, but we don't always have the skills or time to resolve them internally, so having support on hand from Convene is very good.

Gemma's been very good at taking back our suggestions for how the product could be developed to meet our particular needs too. For example, our board members wanted to be able to print documents straight from their iPads, and Convene is going to amend the software to make that possible.

“Intuitive and straightforward”

Our board members are used to different types of portals from their own companies, so there's an expectation that we will adopt a good paperless system too. I think it's mainly the ease of use they like about Convene – the fact that it's intuitive and very straightforward.

We were reasonably happy with the piece of software we were using before, but when I look back now and compare the two systems I would say Convene is much better.

*Alison Walker-Fraser, Corporate Governance Manager,
Construction Industry Training Board*

September 2015

“Board members like the overall visual presentation, how easy it is to use, and the tools within the system.”

Book your free demo, visit:
azeusconvene.com/enquire

Contact Us

Email: sales@azeusconvene.com
T: +44 (0)20 3755 3591

Accreditations, Affiliates, Partners and Integration



Smart. Simple. Secure.