



National Government Entity in Asia Streamlines Recordkeeping with Convene Records

A national government organisation in Asia required a robust Electronic Recordkeeping System (ERKS) to handle its complicated records management processes across various bureaus and departments. Convene Records was able to successfully meet all of the Government's requirements, effectively addressing their concerns and streamlining their records management workflows.

Seamless Integration with Existing Infrastructure

One of the factors that the Government had considered upon searching for a recordkeeping system was the capability to integrate with its existing cloud infrastructure services and deployment environments. Fortunately for the Government, Convene Records is able to seamlessly integrate with their existing government systems, accommodating the increasing load and integration needs of the Government's expanding digital environment.

Enterprise-Grade Security and Information Classification

The Government also needed an effective way to manage classified and unclassified information with heightened security. With its high-end security features, fine-grained permission settings, and multi-level records classification, Convene Records ensures end-to-end data protection and secure information management for the Government's crucial records.

Convene Records is designed to support the full lifecycle of records within government entities, from records capture through to disposal. This includes handling both unclassified and classified records securely.

Records are valuable resources of the Government to support evidence-based decision-making and meet operational and regulatory requirements. These are essential for a transparent and accountable government.

WHY CONVENE RECORDS



Comprehensive Features

Designed for managing your record life cycle end-to-end



Enterprise- Grade Security

Equipped to protect classified data on all levels



Distinguished IT Capabilities

Proven with over three decades of experience and hundreds of projects



World-Class Support

Local support available 24/7 on multiple channels

Streamlined and Phased Implementation Approach

Another highly important and specific consideration emphasised by the Government is the ability to implement the recordkeeping system in multiple phases, with strict compliance and performance requirements. Proving to be a flexible and scalable platform, Convene Records was deployed in incremental rollouts, ensuring minimal disruption and optimal integration at each stage of the process.

An All-in-One Document and Records Management Solution

Looking for an Electronic Recordkeeping System had been a big challenge for the Government due to its complex needs and processes. The Government's requirements are understandably daunting for any records management solution, on top of having to cater to a large and important entity in the public sector.

Convene Records was able to step up to the challenge, and address each specific need of the Government for their desired system - from flexible integration capabilities and robust information security to compliance with stringent government standards.

The successful implementation of the all-in-one solution for the Government proves its capability to handle large-scale and security-sensitive projects, demonstrating its effectiveness in improving governance through enhanced document and record management.

Schedule a demo or book your
free trial with us today at
azeusconvene.com/convene-records

