



List of Sub-processors Engaged by Convene for ConveneAGM Services

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Below is the current list of Sub-processors engaged by Convene, Azeus or their Affiliates for provision of ConveneAGM Services.

Legal Entity	Country	Services Performed
Aliyun Computing Co., Ltd. (under Alibaba Group)	China	Aliyun for streaming live video and webcast for Customers and End Users in Mainland China.
Amazon Web Services Inc.	United States	ConveneAGM servers are hosted in Amazon Web Services (AWS) ¹ . AWS Simple Notification Service (SNS) for sending SMS messages from ConveneAGM Services.
Ant Media	United States	Ant Media for streaming live video and webcast, and for restreaming the same to other streamers including Mux, IBM Video, Vimeo, YouTube and Aliyun.
Cisco Systems, Inc.	United States	Cisco Webex Meetings as an external communication tool and for conducting user training.
Clickatell Inc.	United States	Clickatell SMS for sending SMS messages from ConveneAGM Services.
CM.COM Netherlands B.V.	Netherlands	CM.com for sending SMS messages from ConveneAGM Services.
Habla, Inc.	United States	Olark for online chat support.
HubSpot Inc.	United States	HubSpot as a CRM and marketing tool and also for website hosting.

¹ (i) For customers in Europe, the Content uploaded by users to ConveneAGM Services shall reside in AWS servers within the EEA. No Content will be transferred outside the selected region without the prior consent of the customer. (ii) For customers who consented to the transfer of Content outside the EEA, the AWS GDPR Data Processing Addendum ensures that any personal data on AWS will be given the same high level of protection it receives in the EEA.



Legal Entity	Country	Services Performed
International Business Machines Corporation (IBM)	United States	IBM Video Streaming for streaming live video and webcast.
Microsoft Corporation	United States	Microsoft Teams as an internal communication tool. Office 365 used as an email communication tool. Skype for Business as an external communication tool and for conducting user training.
Mux, Inc.	United States	Mux for streaming live video and webcast, and for restreaming the same to other streamers including IBM Video and Aliyun.
Otter.ai	United States	Otter.ai for instantaneous audio transcription service.
Pipedrive Inc.	United States	Pipedrive as a CRM tool.
Twilio Inc.	United States	Twilio Messaging for sending SMS messages from ConveneAGM Services.
Vimeo.com, Inc.	United States	Vimeo for streaming live video and webcast.
Wowza Media Systems, LLC	United States	Wowza for streaming live video and webcast, and for restreaming the same to other streamers including Mux, IBM Video, Vimeo, YouTube and Aliyun.
Zoom Video Communications Inc.	United States	Zoom for meetings, chats, video webinars and webcast.

Convene's Affiliates as Sub-processors

Legal Entity	Country	Services Performed
Azeus Systems Limited ²	Hong Kong	ConveneAGM implementation, helpdesk and support services, billing and contract management.
Azeus Systems Philippines Limited ³	Philippines	ConveneAGM implementation, helpdesk and support services, billing and contract management.

² Applicable to all Customers which contracted with Azeus/Convene entities other than Azeus Systems Limited.

³ Applicable to all Customers.



Legal Entity	Country	Services Performed
Azeus UK Limited ⁴	United Kingdom	ConveneAGM implementation, helpdesk and support services, billing and contract management.
Azeus Systems (Dalian) Co., Ltd.	China	ConveneAGM implementation, helpdesk and support services ⁵ . Also for streaming live video and webcast for Customers and End Users in Mainland China.

⁴ Applicable only to Customers which contracted with Convene Sociedad Limitada.

⁵ Applicable only to individual Customers who request for or require such services in Mainland China.